

Wildfire Relief - Vehicle Storage Program

Terms & Conditions

Account Holder Use: This program is restricted to those who have lost property or the ability to store their vehicle due to the Los Angeles Area Wildfires. Eligibility is approved after verification of address/residence. WallyPark reserves the right to cancel any account suspected of fraud.

This account entitles the above individual to park one (1) passenger vehicle in the designated WallyPark facility at any single time in a stall designated for self-parking. Vehicles left for more than 180 consecutive days without paying monthly fee or providing written notice may be towed and impounded at owner's expense. No definite space will be assigned. Daily posted rates will apply if account is not kept current. The parking account is for the sole use of the listed vehicles in this agreement and is not transferrable outside of the immediate household. Unapproved transferring of permits to anyone other than the approved account holder or verified household member is grounds for immediate termination.

- **1. PAYMENT:** Full payment is due on or before the first day of the upcoming month, whether or not an invoice is received. No deduction from monthly rate will be made for days customer does not use Parking Facility. A late payment fee of \$10 per will be assessed to the customer if payment is made after the first day of the month.
 - Monthly parking is payable via credit/debit card. Upon execution and approval of parking agreement, company will be enrolled in an online billing portal to facilitate payments. Account holder authorizes WallyPark to charge the credit/debit card listed on file for monthly parking charges.
- **2. RATES & FEES:** The monthly fee is subject to change with 30 days written notice. Notice of changes will be communicated via email. Half-month, pro-rated fees are calculated when opening new accounts between the 16th 31st. All fees are non-refundable.
- **3. CANCELLING OR CHANGING ACCOUNT:** Please report any changes to vehicle information immediately. Account holder must notify WallyPark of changes to vehicle listing. Failure to provide notice may result in towing and impound at owner's expense. Account holders must close or make changes to account by submitting a ticket to customer support at https://www.wallypark.com/contact-us/ or by calling 213-224-7003. Additional fees may apply if account closures are not requested correctly. No refunds will be granted to customers closing accounts after the 1st of each month.
- **4. EXCEPTIONS**: Location supervisors and/or attendants are not authorized to make or allow any exceptions to this agreement and operating regulations.
- **5. LIABILITY:** Liability is limited as posted at the parking facility and as stated herein. The account holder waives and releases any claim for injury, damage, or loss resulting directly or indirectly from any action or

failure to act by WallyPark and its employees under this agreement, including but not limited to, any loss of vehicle or contents, or any damage to vehicle by vandalism, theft or accident. Account holders are advised not to leave articles of personal property of any value in vehicle and agree not to hold WallyPark responsible for loss of property or damages resulting from the loss of property left in vehicle in violation with this agreement.

6. CANCELLATION: WallyPark reserves the right to cancel the account and terminate this agreement without notice, upon the failure of the account holder to pay any fee or charge, or to perform any act or obligation imposed or required under this agreement. WallyPark may cancel the account and terminate for any reason by providing the account holder written notice of such cancellation.

WallyPark Premier Garage 9700 Bellanca Ave.Los Angeles, CA 90045A Customer Service Supervisor Eden Zedengel 213-224-7003 Customer Support